



Event Bookings - Terms and Conditions

1. All bookings are subject to the Policy Organisation and Rules of the Scout Association. Full details are available on request.
2. Please check your booking confirmation as mistakes cannot always be rectified.
3. It is the responsibility of the booking holder to ascertain whether an event has been cancelled and the date and time of any rearranged event. If an event is cancelled or rescheduled, we will use reasonable endeavours to notify ticket holders of the cancellation. Please note that we cannot guarantee that ticket holders will be informed of such cancellation before the date of the event.
4. The management reserves the right to refuse admission should there be any breach of the rules of Gilwell Park Activity Centre and/or The Scout Association.
5. Gilwell Park cannot be held responsible for any tickets which are lost or stolen.
6. Gilwell Park reserves the right to cancel ticket bookings which it reasonably suspects to have been made fraudulently.
7. Tickets are sold subject to the management's right to alter or vary the programme due to events or circumstances beyond its control without being obliged to refund monies or exchange tickets. This can include change to publicized activities.
8. Gilwell Activity Centre and The Scout Association accept no responsibility for any personal property.
9. Ticket holders should be aware that on occasion they might be photographed, filmed or audibly recorded (in addition to security CCTV systems) as members of the Scout or Guide Associations, for promotional purposes.
10. All of these terms and conditions are governed by English Law.
11. The attendees must comply with all relevant statutes, safety announcements and venue regulations whilst attending the event.
12. Breach of any of these conditions or any unacceptable behaviour likely to cause damage, Nuisance, injury or bring The Scout Association into disrepute shall enable the event management to request you leave the event.
13. Tickets may be restricted to a maximum number per person. Gilwell Park Activity Centre reserve the right to cancel tickets purchased in excess of this number.
14. Refunds will be dealt with on an individual basis and will only be considered before the Event. Changes to the event programme are covered in section 7 of these terms and conditions and will not be considered just cause for a refund in the majority of cases.
15. Refunds are offered at the discretion of Gilwell Park Activity Centre and there is no obligation on Gilwell Park Activity Centre to provide them. All requests for refunds must be submitted in writing.
16. All bookings should read any additional information published on the event website before attending the event.

17. In certain circumstances where vehicles are causing an obstruction or incorrectly parked, Gilwell Park Activity Centre reserve the right to tow such vehicles out of the way without the owner's express permission.

18. Fireworks and amplified sound equipment may not be used on site at an event without the permission of Gilwell Park Activity Centre.

19. Where damage is caused to fields by unauthorized vehicular access, Gilwell Park Activity Centre reserves the right to charge the vehicle driver for such damage.